

To be completed for all instruments being returned to **Thermo Fisher Scientific for repair, maintenance or calibration.**
Please send the completed form with the instrument for service and also email to serviceau@thermofisher.com
Please note all Instruments being returned must have a completed Decontamination Certificate (on page 3 of this form).

Name and Title: _____ Date: _____
Company: _____ Email: _____
Contact Name: _____ City: _____
Street Address: _____ State: _____ Post Code: _____
Phone: _____

Please indicate if the delivery address is different to the above billing address details

Instruments not covered by warranty or contract will require a Purchase Order - PO Number

Please email the PO document to serviceau@thermofisher.com or attach the PO to this document if sending in by courier.



Credit Card information, we will not accept credit card information via fax or email.
If you wish to pay by Credit card, please supply contact information so we can contact you for details or contact us on (AU)1300 736 767

Name: _____ Phone Number: _____

For return of your instruments please ensure that you nominate the carrier to be used and the account number.

Use my preferred Carrier Name _____ Account Number _____
Carriers contact number _____ Return Freight Type _____

Use the Thermo Fisher Carrier (Minimal fee of \$50.00 Packing & Handling will apply)

Please note that the return of the instruments WILL NOT be covered by Thermo Fisher Scientifics' insurance, and as such Thermo Fisher Scientific Australia Pty Ltd will not accept any liability after it leaves our premises.

Conditions of Repair;

1. A minimum assessment fee of **1 hour** applies to this instrument repair.
2. Repairs cannot commence without an order number.
3. Cash Sale customers are to complete payment before the repair is returned.
4. Every effort will be made to retain any data that is stored within the unit but data may be lost during service/calibration.
5. Thermo Fisher Ltd will not be responsible for;
 - a) Repairs without order numbers,
 - b) Repairs that have not been claimed within 60 days of completion, or
 - c) Delays in spare parts delivery from manufacturers

If you have any questions please contact us on 1300 736 767 or email serviceau@thermofisher.com

Instruments

Calibration
Required
Y/N

Make Model Serial Number Fault / Repair Details

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

Due to NATA requirements, we are unable to specify a due date for the next calibration on the report or calibration sticker, unless informed in writing.

Please indicate the required calibration period here

Months

Pipette Calibrations

Please indicate below which specifications to use when calibrating your pipettes
(If not indicated, ISO8655-2 specifications will be used by default)

ISO8655-2 Specifications

Manufacturers Specifications

Decontamination Declaration

*****The Service cannot be started until this section is completed*****

For purposes of Occupational Health & Safety it is a requirement of Thermo Fisher Scientific that all instruments being returned from use in live operating environments be accompanied by a completed certificate of decontamination.

Please ensure that the instruments have been decontaminated against any hazardous material (e.g. biological, bacteriological, virological, chemical or radioactive) please specify below the decontamination procedure used.

Decontamination procedure completed (please fill in detail in the field below)

Additional precautions our staff need to know prior to servicing the equipment :

Please detail any specific precautions necessary before we commence work (please fill in detail in the field below)

Decontamination Declaration

I declare the instruments being returned have been decontaminated. The procedure has been conducted to ensure the instruments are safe to handle, and minimise chemical, biological and/or radioactive surface contamination.

Authorised by:

Date:

Position:

Delivery Instructions:

All instruments being sent in for Service must have the delivery label on the following page printed and affixed to the outside of the carton.

Please select the location that you require from the drop down list on the following page.

VIC:	NSW:	QLD:	WA:
5 Caribbean Drive Scoresby VIC 3179	Level 1, 4 Talavera Road North Ryde NSW 2113	128 Bluestone Circuit Seventeen Mile Rocks QLD 4073	121 Beringarra Ave Malaga WA 6090

Ship to the Attention of..

ThermoFisher
S C I E N T I F I C

From..